



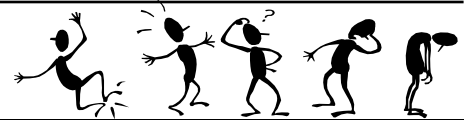
Patient Satisfaction Survey

We would like to know how you feel about the services we provide so we can make sure we are meeting your needs. Your responses are directly responsible for improving these services. All responses will be kept confidential and if you prefer anonymous. Thank you for your time.

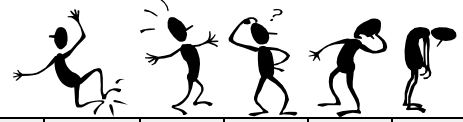
Your Name (optional): _____ Date: _____

Your Age: _____ Your Sex: Male _____ Female _____

At Which location did you receive your treatment? Palmer Ludlow Westfield



Please circle how well you think we are doing in the following areas:	GREAT 5	GOOD 4	OK 3	FAIR 2	POOR 1
Ease of getting care:					
Convenient Office hours	5	4	3	2	1
Availability of appointments	5	4	3	2	1
Convenience of Office location	5	4	3	2	1
Prompt return on calls	5	4	3	2	1
Waiting:					
Appearance of Office	5	4	3	2	1
Courtesy when checking in	5	4	3	2	1
Waiting time before being seen	5	4	3	2	1
Respect of your privacy	5	4	3	2	1
Explanation of insurance coverage and charges	5	4	3	2	1
Physical Therapist/ Assistants:					
Listened to you	5	4	3	2	1
Explained what you want to know	5	4	3	2	1
Answered all your questions	5	4	3	2	1
Spent enough time with you	5	4	3	2	1
Gave you good advice and treatment	5	4	3	2	1



Please circle how well you think we are doing in the following areas:	GREAT	GOOD	OK	FAIR	POOR
	5	4	3	2	1
All Others:					
Diagnosis and treatment option adequately explained	5	4	3	2	1
Helpfulness of instructions given by therapists	5	4	3	2	1
Satisfaction of treatment provided	5	4	3	2	1
Improvement of your condition	5	4	3	2	1
Confidentiality:					
Keeping my personal information private	5	4	3	2	1
The likelihood of referring your friends and relatives to us:	5	4	3	2	1
Would you consider returning to this office if you require PT in the future? Yes ___ No ___					

Did you complete your treatment plan? Yes ___ No ___ If no, explain: _____

Was there anything we can do to improve our office? _____

Thank you for completing our Survey!

We are updating our Website to include current testimonials, and we would appreciate your feedback!

Please let us what you liked best about Vantage Sports & Rehab and share it also by writing a review on Google or Yelp and liking us on Facebook.

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